



CipherRounds Staff Rounding

Attract and Retain Staff by Showing Them Their Safety, Well-Being and Satisfaction Is a Priority

Staff burnout and turnover are prevalent issues across the healthcare continuum. Many staff members are worried about their own safety, as well as that of their patients and family members, particularly during times of crisis. Due to the difficult nature of their roles, chronic understaffing, or lack of adequate equipment such as PPE, healthcare workers are experiencing increased adversity and stress. In order to best support them and the patients they care for, it is essential to round on staff members themselves and enact changes that show their safety and satisfaction is a top concern.

CipherHealth's Staff Rounding solutions create the opportunity for health systems to do more with less, optimize operations, reduce costs and retain their valued staff members. Leverage digital tools to make sure everyone is acknowledged and heard, creating a culture of transparency and open communication. Customize rounding scripts to address job satisfaction, reinforce skills, prepare for audits and manage new staff.

CipherHealth's Staff Rounding facilitates:

Enhanced Staff Experience


Ensure consistent check ins with leadership and monitor staff wellness, safety and satisfaction

Improved Communication

Promote coordination among each care team and make necessary changes to enhance workflow

Lasting Quality and Safety Protocols

Gather and act on information about employee and patient safety, resources and equipment stock



Connect with every team member to monitor well-being, identify safety and compliance concerns, provide recognition and attract and retain the best talent.

Key Benefits

Monitor Staff Well-Being

- Check in with every staff member to address any concerns
- Provide resources to staff in need of support

Drive Quality and Safety Protocols

- Act on information about employee and patient safety before it's too late
- Conduct regulatory and environmental checks

Provide Motivation and Recognition

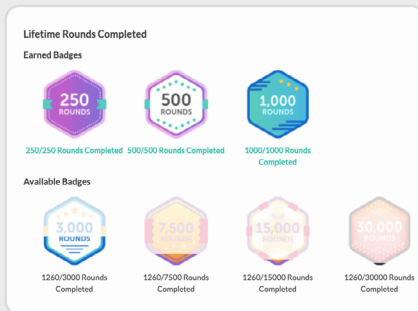
- Offer staff the opportunity to nominate their colleagues for their efforts
- Boost staff morale by allowing patients to send Caregrams

Attract and Retain the Best Talent

- Drive hiring, staff retention and satisfaction to reduce turnover
- Demonstrate a commitment to staff development

Set your staff up for **success.**

Staff Rounding Programs



Staff Satisfaction Rounding
Keep your staff happy through check-ins to ensure they have the resources and equipment they need.

Skills Reinforcement Rounding
Make sure your staff's skills are always up-to-date with additional oversight and education.

Compliance and Audit Preparedness Rounding
Prepare the hospital for an audit through robust reporting and rounding to verify all protocols are being followed.

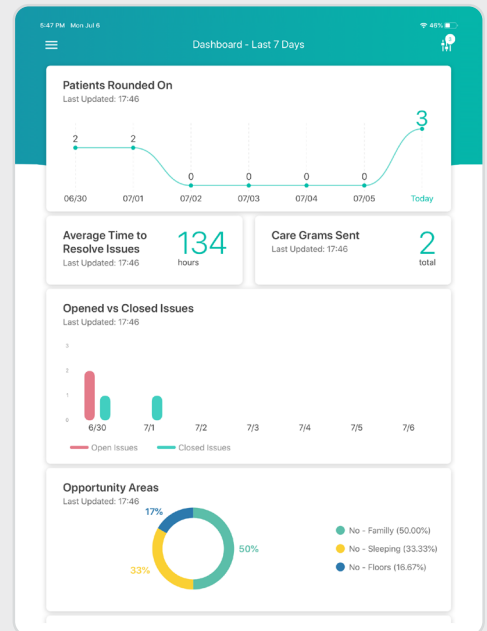
Department Celebrations View Form Question 1
Which group or event do you think should be celebrated?

Exceptional Patient Experience
Excellent Health Outcomes
Would you like to add any additional information? **Fall free tree - 37 days fall free**

Exceptional Experience Recognition View Form Question 2
Who can recognize and share appreciation with you?
Thank you for sharing your huddle board and metrics. Loved seeing how you elevate your team by setting "green" goals of 100% compliance.
Caregrams sent to: darrell.watkins@chphealth.org and richard.watkins@chphealth.org

Additional CareGram Question 3
Would you like to send an additional CareGram?
Yes

New Staff Training
Manage new hire onboarding and complete routine check-ins. Intervene early to prevent retention issues.



Operationalize Staff Feedback
Take action to improve processes through data-driven insights to increase productivity

Learn more about how to achieve your staff rounding goals.